N Gauge Society Ltd

UK Data Protection legislation – Compliance Documentation

Privacy Notice (Formal)

Document description

This document forms part of a set of recommended documents laid down by UK Data Protection legislation and is used to demonstrate the N Gauge Society (NGS) is compliant with the requirements of the UK Data Protection legislation.

Purpose of this document

The purpose of this document is to record that the production of the mandatory 'Privacy Notice' has been undertaken with due diligence and demonstrates compliance in line with the documentation obligations under Articles 13, 14 & 30.

This document is to be made available to NGS Officers as a governance record but contains within it the text of the 'Privacy Notice' itself which is a public document.

Record

The format of the Privacy Notice below is taken from a privacy notice template document provided by the Information Commissioner's Office website intended for "small business owners and sole traders ... also suitable for small membership organisations" to be found at <u>https://ico.org.uk/for-organisations/in-your-sector/business/</u> (last accessed on 04-Nov2019).

The text and logo following this sentence, down to but excluding the document control table, are the basis for the actual Privacy Notice to be made publicly available to NGS members and those seeking NGS membership.

NGS GDPR PNF

N Gauge Society Ltd Privacy Notice

(updated 23 Nov 2022)



Our contact details.

General enquiries:

NGS General Secretary, 20 High Green Court, Bridlington, YO16 7AD; <u>general-secretary@ngaugesociety.com</u>; phone 07986478457.

Membership data queries:

Membership Secretary, 52 Gainsborough Road, Wallasey, CH45 8PT; <u>membership-secretary@ngaugesociety.com</u>, phone 0151 6064561

The type of information we have

The NGS currently collect and process the following information:

- I. Name (title, forename and surname);
- II. Address (and delivery address if provided);
- III. Email address(es), if provided; and
- IV. Telephone number(s), if provided.

Collectively this information is referred to as 'contact information' below.

How we get the information and why we have it

All of the contact information we process is provided to us directly by you for one of the following reasons:

- When individuals make membership applications;
- when members update us with changed contact information;
- when members make renewal requests; and
- when members purchase N Gauge Society (NGS) products or services from the NGS shop.

Under UK Data Protection legislation the lawful basis we rely on for processing this information is: "legitimate interest".

The NGS has opted for the "legitimate interest" as the lawful basis for processing because, as a private, voluntary membership, not-for-profit organisation, it is legitimate for the society to hold and use contact information to provide the services and products that the members have opted for by joining the NGS.

What we do with the information we have

The NGS use the contact information that you have given us for three main purposes that the NGS has defined as:

- 1. Membership services The provision of facilities to join the NGS, renew membership of the NGS and change the level of membership or change member contact information.
- Membership contact The ability to contact members either as a group or individually for the provision of NGS services. An example of group contact is the distribution of the NGS Journal/Newsletter to members' addresses on a bimonthly basis. An example of individual contact is sending a reminder to a member that their membership has expired.
- 3. Member order processing Ensuring that individuals using the NGS shop are current, existing members and validating that any order deliveries are being made to the correct address as specified by the member. Also, to contact individual members with queries or updates relating to orders that they have placed.

The NGS will share this information only with the chosen distributor of the bi-monthly Journal/Newsletter in the form as a mailing list to be used as data for postal address labels.

The NGS does not:

- use automated systems to make credit decisions or perform other financial checks on members.
- create derived or inferred data about members, for example profiling them.
- share contact information with other NGS members or Officers of the NGS who's role or function does not require the processing of contact data.
- give or sell members' contact information to other organisations or individuals outside the NGS.
- send or process contact information outside of the EU.

How we store your information

The NGS will keep the members' contact information for as long as the individual maintains membership of the NGS.

Where membership has lapsed, the NGS will retain the contact information for a period of up to six months to give the lapsed member the ability to re-join the NGS using the same membership number and without having to re-state all the contact information.

Where a lapsed member does not renew or re-join the NGS with six months the contact information is deleted. The deletion process occurs every two months in line with Journal publication.

Your data protection rights

Under UK Data Protection legislation individuals have the following rights relating to their information:

- 1. The right to be informed as performed by this notice.
- 2. The right of access You have the right to ask us for copies of your personal information.
- 3. The right to rectification You have the right to ask us to rectify information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.
- 4. The right to erasure You have the right to ask us to erase your personal information in certain circumstances. If you exercise your right to erasure you are excluding yourself from receiving services and/or products from the society and so are effectively leave the NGS.
- 5. The right to restrict processing You have the right to ask us to restrict the processing of your information in certain circumstances. If you exercise your right to restrict processing,

you are excluding yourself from receiving services and/or products from the NGS for the period of the restriction

- 6. The right to data portability You do not have the right to ask that we transfer the information you gave us to another organisation as the NGS uses 'Legitimate Interest' as its lawful basis for processing.
- 7. The right to object You have the right to object to the processing of your personal data in certain circumstances. If you exercise your right to object, you may exclude yourself from receiving services and/or products from the NGS.
- 8. Rights in relation to automated decision making and profiling the NGS does not use automated decision making and profiling.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

If you wish to make a request, please contact us at the NGS Membership Secretary, 52 Gainsborough Road, Wallasey, CH45 8PT; <u>membership-secretary@ngaugesociety.com</u>, phone 015106064561.

How to complain

Complaints should be addressed to either of the Joint Data Controllers at the NGS, who are:

The NGS Membership Secretary, 52 Gainsborough Road, Wallasey, CH45 8PT; <u>membership-secretary@ngaugesociety.com</u>, phone 0151 6064561

The NGS Shop Manager, 5 Sarazen Green, Livingston, EH54 8SZ; shop@ngaugesociety.com

Or to the NGS General Secretary, 20 High Green Court, Bridlington, YO16 7AD; <u>general-secretary@ngaugesociety.com</u>; phone 07986478457.

You can also complain to the Information Commissioner's Office if you are unhappy with how we have used your data.

The ICO's address: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF Helpline number: 0303 123 1113

Document control table.			
Status	Version	Date	Author
Created	V1 First draft	20 Apr 2018	A. Cotterill
Revised	V2 Published	03 Nov 2019	A. Cotterill
Revised	V3 Published	05-Nov-2019	A.Cotterill
Reviewed and Revised	V4 Published	14-Nov-2020	A. Cotterill
Reviewed	V4 Published	14-Nov-2021	A.Cotterill
Reviewed and Revised	V5 Published	21-Nov-2022	A. Cotterill